



## MP3 On Hold System

### General Description

The USB 1200 is a digital audio system designed for Music & Message On Hold playback on phone systems. MP3 audio is stored on a removable USB flash drive that is plugged into the USB hub on the unit. The loading of new audio is easily done by “dragging and dropping” MP3 file(s) from a computer to the USB flash drive.

The unit also offers on-board (internal) flash memory that can store and play a single audio file. Once the MP3 file is loaded, the USB drive can be unplugged from the unit.

The USB 1200 is designed for long-term, reliable audio playback for a business application. Made in the USA.

### Ideal Users

- Small to medium size companies.
- Customers that want a user-friendly On Hold system.
- A business that frequently changes their On Hold messages.
- Users that receive professional On Hold updates via email or FTP.



USB Flash Drive

### Features

- 1.) **MP3 Playback:** The USB 1200 is compatible with standard MP3 audio. MP3 bit rates can range from 32 kbps to 256 kbps. No additional software is required when loading MP3 file(s) to the USB drive.
- 2.) **Automatic Download:** When a USB flash drive is plugged into the 1200, the unit will automatically play and download the MP3 file to the device internal memory.
- 3.) **USB Flash Memory:** Using a removable USB flash drive will allow customers to update the audio electronically, without the need to receive physical media. Compatible with PC or Mac.
- 4.) **Internal Flash Memory:** On-board NAND flash memory will store a single MP3 file up to 32mb in size.
- 5.) **Speaker:** A built-in speaker helps the user listen to audio playback during installation or trouble shooting.
- 6.) **Built to Last:** The USB 1200 is commercially built with a solid aluminum case. A constant power source and solid-state memory will automatically re-boot the audio playback after a power outage. A compact design and wall-mount flanges ensure a simple installation.
- 7.) **Selectable Track Playback (model 1200-M only):** The USB 1200-M allows the user to play one of (6) audio files that are stored on the USB drive. This feature is helpful in situations where the user is changing tracks frequently (daily or weekly). Selectable track playback is also used during the Holiday season, allowing the user to switch back to their normal On Hold message after the Holiday season is over.

## Applications

The USB 1200 Series is suggested for Music & Message On Hold applications where user friendliness, flexibility, high sound quality and durability are needed.



## Technical Specifications

- **Memory Type:** USB Flash Drive & NAND Flash
- **Speaker** Built-in monitor speaker
- **Digitizing Rate:** Per MP3 audio file (32-256 kbps)
- **Recording Methods:** Drag & drop onto flash drive
- **Recording Times:** Selectable per flash drive
- **Source Bandwidth:** Per MP3 audio file
- **Output Modes:** 600 ohm and 8 ohm
- **Size:** W x L x H = 4.75" x 6.5" x 1.6"
- **Weight:** 3 lbs (Boxed)
- **Power:** 120V AC, 12V DC Adapter included
- **Connectors:** RCA to mini & RCA to RCA (both provided)

## Quick Install

1. Wall mount the unit near the customer phone system.
2. Plug AC adapter into a wall outlet, and connect power cord to unit.
3. Insert USB flash drive containing MP3 file(s).
4. Connect the included audio cables to the phone system MOH port.
5. Call the phone system and get placed On Hold. Adjust volume accordingly.

### **Warranty**

Upon receipt, the manufacturer will repair or replace, at its option, for a period of three years from the date of purchase, any system that proves defective in materials or workmanship. The manufacturer is not liable for indirect, incidental, or consequential damages in connection with the use of this product. This limited warranty does not include labor for installation or removal of the unit.

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